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**From:** Mrs Felton [falconscove@absamail.co.za]  
**Sent:** Friday, April 21, 2006 7:45 PM  
**To:** Banking Enquiry; bankingenquiry@compcomp.co.za  
**Subject:** Re: Banking Query

Dear Banking Ombudsman / Enquiry into Banks

Please could you investigate the latest banking charges levied by banks in particular Nedbank.

This refers to my Mastercard Credit Card. I recently found that they are now levying a 'deposit fee.' This is when I pay my credit card account. I find this ridiculous as I am now being charged for paying my account. It's a bit like going to Edgars to pay my account and they tell me you also have to pay R10 extra. Please could you investigate these new charges they are levying.

Kind Regards

Mr F.W. Felton