

## Itumeleng Lesofe

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**From:** Vernon Paul [Vernon.Paul@eskom.co.za]  
**Sent:** Friday, April 21, 2006 12:27 PM  
**To:** Banking Enquiry  
**Subject:** Banking report

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Att. Keith Weeks

Hello Keith

I have experienced excessive bank fee increases entering 2006. My attempts to get Standard Bank understand my complaint seems to have been misunderstood. Does this issue fall within the scope of the competition commission report on banking. I have an e-mail sent to me from Standard Bank's customer relations division stating that their fee structure "is in line with the other institutions" as part of their justification.

I would like to participate in the process as I have. Please advise me on the best possible way.

Regards

Vernon Paul

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