

Itumeleng Lesofe

From: Wilkinson [zilicon@absamail.co.za]
Sent: Sunday, April 23, 2006 3:22 PM
To: Banking Enquiry
Subject: banking enquiry

Dear Sir

We are clients of ABSA and I have noticed that the fees has been soaring at an alarming rate. My husband has a cheque account and I have a transmission account. My husbands account is mainly used for policies for example he has an monthly investment of R4 000 and for this a fee of R24,00 is charged which is totally unacceptable. For me lately it has also become a problem. I am being charged to draw money at the ABSA ATM the same rate as if I write out a cheque. I do not know what people do when they have to draw a large amount at the counter because the fee for any amount used to be R50,00. It is totally unacceptable and to search for another bank to give you better rates is not a possibility because they all charge these enourmous fees.

Regards.

Mrs J Wilkinson