

Itumeleng Lesofe

From: Keith C Blair [keith@mgh.co.za]
Sent: Monday, April 24, 2006 2:49 PM
To: Banking Enquiry
Subject: FW: The Blair Family Trust

Attention Mr. Weeks

Please see below the nonsense where I am charged by ABSA for a “ non existent service” and after 18 emails over 18 months I cannot get my companies money back !

Keith C. Blair

-----Original Message-----

From: Keith C Blair [mailto:keith@mgh.co.za]
Sent: 24 April 2006 09:37
To: bertco@absa.co.za
Subject: RE: The Blair amily Trust

Hi Bert ‘

I doubt it as we have had lots of promises before, but I am still the loser !

Time will tell

Keith C. Blair
Group Managing Director
Mighty Group - Educat Publishers
Cape Town, South Africa.
Phone: 27 21 510 7680
Fax : 27 21 511 8797
Website: www.educat.co.za

Disclaimer and Confidentiality Note: The information in this message is confidential and is legally privileged. It is intended solely for the addressee/s. Access to this message by anyone other than the addressee/s is unauthorised. If you are not the intended recipient, any disclosure, copying, distribution, or action taken or omitted in reliance on it is prohibited and may be unlawful.

From: Bert Cooke [mailto:bertco@absa.co.za]
Sent: 24 April 2006 09:31 AM
To: Keith C Blair
Subject: RE: The Blair Family Trust

Dear Keith

I had a reply from Absa short term, and we will hopefully resolve this issue this week. I will speak to you later today to inform what is the next step.

Bert

-----Original Message-----

From: Keith C Blair [mailto:keith@mgh.co.za]

Sent: 22 April 2006 11:55
To: bertco@absa.co.za
Cc: absa@absa.co.za; 'Accounts'; tipsfortrevor@treasury.gov.za
Subject: RE: The Blair Family Trust

Hi Bert

18th Request

In spite of repeated PROMISES, as well as the email below I am aghast at the extremely negligent service from your insurance department.

ABSA Insurance has the audacity to debit my account almost two years ago, for a " non existent service provided" same again at the beginning of this year. When are you going to attend to this query which is now my 18th REQUEST OVER ALMOST TWO YEARS?? When do you intend returning monies ILLEGALLY charged and debited to my companies account?

No wonder the Ombudsman is looking at the banks with a very questioning eye, hopefully he will take into account FRAUD of this nature, where ABSA charges for services which are an illusion?

Shall I send them this piece of "rip off" where ABSA Insurance have shown a slothfulness which is exceedingly negligent.

Even when I get a hold of Steve Booyens PA I can get no definite assistance. I am sending same onto Minister Trevor Manuel maybe he can assist? After 18 emails and enquiries even ABSA must eventually understand they need to review there internal controls where they are helping themselves to my companies monies with absolutely NO AUTHORITY?

Hopefully Barclays or The Minister of Finance will do what ABSA cannot?

Keith C. Blair
Group Managing Director
Mighty Group - Educat Publishers
Cape Town, South Africa.
Phone: 27 21 510 7680
Fax : 27 21 511 8797
Website: www.educat.co.za

Disclaimer and Confidentiality Note: The information in this message is confidential and is legally privileged. It is intended solely for the addressee/s. Access to this message by anyone other than the addressee/s is unauthorised. If you are not the intended recipient, any disclosure, copying, distribution, or action taken or omitted in reliance on it is prohibited and may be unlawful.

-----Original Message-----

From: Bert Cooke [mailto:bertco@absa.co.za]
Sent: 19 April 2006 09:53 AM
To: Keith
Subject: The Blair Family Trust

Dear Keith

I have again requested Absa Short Term Insurance to credit the account

with
the two amounts. I will put the pressure on them from my side.

Regarding the commission, we will refund that. I am still waiting on the documents for you and Derek to sign. As soon as I receive I will phone and make a appointment. Will keep you informed of progress.

Bert

Important Notice:
Authorised Financial Services Provider

Important restrictions, qualifications and disclaimers ("the Disclaimer") apply to this email. To read this click on the following address or copy into your Internet browser:

<http://www.absa.co.za/disclaimer>

The Disclaimer forms part of the content of this email in terms of section 11 of the Electronic Communications and Transactions Act, 25 of 2002.

If you are unable to access the Disclaimer, send a blank e-mail to disclaimer@absa.co.za and we will send you a copy of the Disclaimer.

Important Notice:
Authorised Financial Services Provider

Important restrictions, qualifications and disclaimers ("the Disclaimer") apply to this email. To read this click on the following address or copy into your Internet browser:

<http://www.absa.co.za/disclaimer>

The Disclaimer forms part of the content of this email in terms of section 11 of the Electronic Communications and Transactions Act, 25 of 2002.

If you are unable to access the Disclaimer, send a blank e-mail to disclaimer@absa.co.za and we will send you a copy of the Disclaimer.

Important Notice:
Authorised Financial Services Provider

Important restrictions, qualifications and disclaimers ("the Disclaimer") apply to this email. To read this click on the following address or copy into your Internet browser:

<http://www.absa.co.za/disclaimer>

The Disclaimer forms part of the content of this email in terms of section 11 of the Electronic Communications and Transactions Act, 25 of 2002.

If you are unable to access the Disclaimer, send a blank e-mail to disclaimer@absa.co.za and we will send you a copy of the Disclaimer.