

Itumeleng Lesofe

From: Sam @ Shakti [shakti@absamail.co.za]
Sent: Monday, April 24, 2006 12:11 PM
To: Banking Enquiry
Subject: high bank charges

Attention Keith Weeks

Sir
I have a credit card acc with FNB & their statement is dated between 18
&
20th
and I get paid on the 25th of each month
Because I pay this acc on the 25th and not the 18th to 20th I get
charged an
amount of
R165.00 overlimit fee every month.
I spoke to so many people at FNB to change the statement date to 25th
and
they tell me
this cannot be done due to the computer being programmed according to my
acc.
This cost I believe is a rip off because it is not as though I am not
paying
this
acc it is only a few days late.

I also have a savings acc at ABSA and I think the cash deposit fee is
very
high even if you
deposit at an atm and also with withdrawel fees.

Thank you for your probe into the banks affairs and I hope we see a
reduction
in bank charges very soon

Thank you

D Thulukanam (Mrs)