

Itumeleng Lesofe

From: ROSY BLACKWOOD [rosyb@absamail.co.za]
Sent: Tuesday, April 25, 2006 9:05 AM
To: Banking Enquiry
Subject: FW: Bank Charges

-----Original Message-----

From: ROSY BLACKWOOD [mailto:rosyb@absamail.co.za]
Sent: Monday, April 24, 2006 2:20 PM
To: bankingenquiry@compcon.co.za
Subject: Bank Charges

Having worked in various banks I feel that bank charges are far too high to be justifiable. It is easy money but banks forget that they are in business due to their customers so they should not be ripped off. To charge a cash deposit fee is ridiculous in my opinion as that is why banks started in the first place, the tellers don't even count large deposits, machines do! Why customers should pay such high fees to cash money is beyond me, it is their money after all. As a client you are forced to cash money at ATM's because if you cash money inside the bank, which is far safer these days, you get charged an even higher rate than using the ATM.

Our service fees are the highest in the world and until we get some overseas banks coming in to make our 5 main banks get their act together, we can only rely on govt. to do something about the public being ripped off at every possible turn.

R.Blackwood (Mrs)