

Itumeleng Lesofe

From: Keith Wawn [keithwawn@colpak.com]
Sent: Monday, May 08, 2006 3:42 PM
To: Banking Enquiry
Subject: Banking Enquiry

My penny's worth, (probably a little late for your purposes) is that, although we are encouraged to conduct our banking via the Internet (I bank at Nedbank Foreshore and have been a Nedbank client for over 20 years), the access to their "upgraded" Netbank site produces frustrations in that it is almost impossible to access one's statements beyond the first one that appears, you are charged R20.00, excluding VAT, each time you visit the site and you are charged R5.50 per statement, just to look at one!! In addition to this, for "normal" banking, you are charged R110.00, including VAT, per bank card, per annum, just to have them upgraded! Add to this the charge for depositing cash, the charge for depositing cheques, the overdraft fees, the charges for just looking at your statements on their Nedmatic machines, , etc., etc., ad nauseam, and (although these may not seem great amounts on their own) they all add up and drain one's account more effectively than one appreciates!

Regards,
Keith Wawn,
Cape Town.