

Itumeleng Lesofe

From: Alayne Mitchell [alaynem@mweb.co.za]
Sent: Saturday, May 20, 2006 11:43 AM
To: Banking Enquiry
Subject: Bank Charges

Hi Keith,

If I may put my pennie's worth in about bank charges, I refer specifically to credit cards and the charges for depositing cash.

Recently I deposited both a cheque and cash to pay off my credit card. The ironic thing about the charges were that the cheque was a cash cheque from a third party. This cheque (R100) had to move right the way through the clearing system, however, this did not accumulate any charges. However the R50 cash deposited through an ATM accumulated a charge of R3.79.

This is totally ridiculous as the cheque took a lot more resources of the banking sector to clear and the cash did not.

I thank you for listening to my gripe.

Regards,

Alayne Mitchell