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**From:** Shirley Petersen [spetersen@homechoice.co.za]  
**Sent:** Monday, May 22, 2006 9:50 AM  
**To:** Banking Enquiry  
**Subject:** bank charges with Fnb

I had a enquiry with Fnb for bank charges for 3 months, where they charged me more than R900 for bank charges for 3 months.

I have addressed the issue with them. Unfortunately I did not get a satisfactory solution from them as I have initially asked them when I opened my account to be placed on a capped rate. I got the fright of my life to see that I was charged more that R900 for 3 months bank charges.

Less than R50 bank charges was refunded to me.

Please let me know if you need more information from me, as I am definitely not taking this further. Please can you put me in contact with some banking authority that I can take the matter further.

Yours truly

**Shirley Petersen**  
**Financial Ops Co-ordinator**  
**E-mail : [spetersen@homechoice.co.za](mailto:spetersen@homechoice.co.za)**  
**Telephone no. 021 680 1219**  
**Fax no. 021 680 1102**



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