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**From:** Ian Samson [iansamson@telkomsa.net]  
**Sent:** Saturday, July 15, 2006 3:48 PM  
**To:** Banking Enquiry  
**Subject:** Another complaint about FNB Service Fees

I wrote a letter to FNB thus:

Your Internet Service Fees are exorbitant! Charging R6.50 to electronically transfer from one FNB account to a non-FNB account is totally over the top and you ought to be ashamed of yourselves. I will be reporting this event to "bankingenquiry@compcom.co.za"

SHAME ON YOU!

You say "How can we help you?" Well, you can start by reducing your fees for internet/electronic banking. Staff are doing nothing, computers are doing everything, why charge such huge amounts?

SISS on you!

Geez! I really hope you guys do something about this. Charging R6.50 for an electronic transfer is nothing short of daylight robbery, and something MUST be done about it.

-- Ian Samson

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