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**Media Statement  
For Immediate Release  
03 August 2022**

## **ONLINE INTERMEDIATION PLATFORMS MARKET INQUIRY CALLS FOR COMMENTS ON PROVISIONAL REPORT**

The Online Intermediation Platforms Market Inquiry calls on stakeholders to provide comments, by 24 August 2022, on the provisional findings and recommendations set out in the provisional report.

The call for comments follows the July 13, 2022, release of the provisional report which outlines its findings and recommendations after 14 months of evidence gathering, public hearings and in-camera hearings into online intermediation platforms: including eCommerce, app stores, travel & accommodation platforms, food delivery and online classifieds.

The Inquiry requires views on the following aspects of its findings and recommendations:

- Whether the Inquiry has characterised the markets, the competitive dynamics, market features and conduct characterisation sufficiently, along with reasons for your views.
- Whether there are areas where stakeholders think the Inquiry should have made findings.
- Whether the proposed remedial action will successfully address the concerns highlighted in the findings of the provisional report, along with reasons.
- Whether the remedial actions are sufficient to address the issues that were the subject of the findings.
- Whether the remedial actions will result in any unintended consequences or may be bypassed.
- Whether the remedial action can be monitored and enforced.
- Whether an alternative remedial action would better address the concern in the findings.

The purpose of the Inquiry has been to identify market features that have adverse effects on competition amongst platforms, between businesses using these platforms and the participation of SMEs and historically disadvantaged persons (HDPs) at both platform and business user level.

The Inquiry has been able to identify leading platforms in each of the categories it has probed including those that get the most consumer traffic, those which business users are relatively dependent on and those likely to become entrenched. These are Apple App Store, Google Play Store, Takealot, Booking.com, Airbnb, Mr Delivery, Uber Eats, Property24, Private Property, AutoTrader and Cars.co.za along with Google Search (including its specialist search units such as Google Shopping and Google Travel).

Soon after the publication of the provisional report, the Inquiry released a media statement providing a high-level overview of the Inquiry's findings and recommendations and the affected platforms. These documents including the Provisional Chapters, Summary Report and Main Report are available on the Inquiry's website (<https://www.compcom.co.za/online-intermediation-platforms-market-inquiry/>).

These provisional findings and recommendations will now be subject to a period of public comment and stakeholder consultation before a final report is released in November 2022.

All submissions should be sent to [ojpmi@compcom.co.za](mailto:ojpmi@compcom.co.za) by the **close of business on 24 August 2022**. Submissions should be substantiated with evidence where relevant. The Inquiry will release another version of the Main Report in the next few weeks once over-broad claims for confidentiality have been resolved.

**[ENDS]**

**Issued by:**

Siyabulela Makunga, Spokesperson

On behalf of: The Competition Commission of South Africa

Tel: 012 394 3493 / 067 421 9883

Email: [SiyabulelaM@compcom.co.za](mailto:SiyabulelaM@compcom.co.za)

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