



**competition commission**  
*south africa*

**Media Advisory**

**For Immediate Release**

**28 November 2022**

**COMMISSION TO EMBARK ON ROADSHOW TO RAISE AWARENESS ABOUT AUTOMOTIVE  
AFTERMARKET GUIDELINES**

The Competition Commission (Commission) will from tomorrow, 29 November 2022, embark on a two-day roadshow in two provinces to raise awareness about the Guidelines for Competition in the South African Automotive Aftermarket (Automotive Guidelines).

The Commission will be visiting automotive hubs and workshops of independent service providers (ISPs), panel beaters, and small and medium enterprises in the automotive aftermarket in Gauteng (**Johannesburg, Pretoria, and surrounding areas**) and the Eastern Cape (**East London, Gqeberha, Mthatha, and surrounding areas**).

The guidelines are aimed at promoting competition in the automotive aftermarket, specifically to promote economic access, inclusion, and greater spread of ownership for Historically Disadvantaged Individuals (HDIs).

The latest roadshow follows the receipt of several complaints regarding practices perceived as unfair in the automotive aftermarket sector including:

- Unbundling the sale of motor vehicles with value-added products;
- Appointment of service providers to panels by Original Equipment Manufacturers (OEMs) and insurers, and allocation of work;
- Voiding of manufacturer warranties when consumers take their in-warranty vehicle to an independent service provider and
- Access to OEM technical information by ISPs.

The Commission will be handing out educational publications on the automotive aftermarket and charts that can be put up in the workshops containing information on what the Guidelines mean for different stakeholders including consumers, ISPs, OEMs, insurers, and approved dealers.

The guidelines can be accessed [here](#).

**[ENDS]**

**Issued by:**

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